

# DOMESTIC TARIFFS EXPLAINED

1 OCTOBER 2020



# Electric heating

Highly efficient, clean, economical to run and simple to install.

Combined with our range of flexible low cost tariffs, electricity offers an ideal solution for whatever your heating needs.

Determining which tariff is best for you, your heating system and your lifestyle is essential to reducing your energy costs. That's why we are here to help every way we can.

We all have our own special requirements, so we've made sure we have a tariff to suit you.

We hope you find this guide useful but if you need any more information, our Customer Care Team will be more than willing to help. We'll even visit you in your home to explain how to get the best out of your electric heating system.

**Email [jec@jec.co.uk](mailto:jec@jec.co.uk) or call 505460,**

8am - 6pm, Monday to Friday.

Come home to electric - the Smart energy of the future





## Low cost energy. Highly efficient electricity.

Jersey Electricity has a range of flexible tariffs to match your lifestyle and home energy needs. Certain tariffs provide electricity at almost half our General Domestic rate during off-peak times, primarily for space and water heating. Find out which tariff is best for you.

Rates quoted include GST. For our full Terms and Conditions visit [www.jec.co.uk](http://www.jec.co.uk) or call 505460.



## General domestic

## At a glance

Our General single-rate tariff for all your electrical needs.

All units used on all your electrical appliances: heaters, lights, TVs, washing machines etc, will be charged at this rate whatever time of day or night they are used.

A Daily Service Charge applies.

Single Phase:

17.12p incl GST (16.30p)

Three Phase:

37.41p incl GST (35.63p)

# 15.68p

Lowest possible cost per unit

### KEY FEATURES

Standard tariff

One rate

24 hours a day  
for all appliances



## At a glance

Our first 24-hour, uninterrupted heating tariff providing 20 hours of discounted electricity in every 24, for approved space and water heating, with four peak hours automatically charged at the Economy 20 Plus Rate (currently the same as the General Rate).

### Ideal if you:

- ✓ Have wet radiators, underfloor heating run by an electric boiler or heat pump
- ✓ Want total flexibility and control.

### Not ideal if you:

- ✗ Wish to avoid peak hour heating without programming your timer.

# 10.97p

Lowest possible cost per unit

### KEY FEATURES

Flexible three-rate tariff for approved space and water heating

20 hours discounted electricity

All appliances other than space and water heating run on General Rate at all times

Find out more - Page 7 and 8



comfort  
**heat**

## At a glance

Three rates giving you eight hours of low cost electricity for approved space and water heating connected to a dedicated supply and eight hours of discounted electricity for all other appliances used during the low-cost period at night.

### Ideal if you:

- ✓ Use storage heaters for space heating.
- ✓ Can use other appliances during the eight-hour low period.

### Not ideal if you:

- ✗ Do not have electric storage heaters.

# 8.61p

Lowest possible cost per unit

## KEY FEATURES

Three rates, best suited for storage heaters on a dedicated supply circuit

Useful if you can use other appliances during the night

Times of the discounted periods are determined by Jersey Electricity

Find out more - Page 9 and 10



## At a glance

Economy 7 is made up of two rates, a Day Rate and a Night Rate, giving you seven hours of cheaper electricity for all appliances used at night. Suitable if you can store heat and heat water at night and can use 15%-20% of your electricity at night.

### Ideal if you:

- ✓ If you can store heat or heat water during the night.
- ✓ If 15%-20% of your electricity usage is at night.

### Not ideal if you:

- ✗ Require a lot of your electricity during the day.

# 8.30p

Lowest possible cost per unit

### KEY FEATURES

Two rates, Day and Night, applicable to all appliances

7 hours discounted electricity at night

Big night-time savings

Find out more - Page 11 and 12



Is our, flexible, three-rate tariff offering 24-hour, round-the-clock heating for customers with traditional wet radiator systems, underfloor heating run by an electric flow boiler or heat pump.

Economy 20 Plus offers 24 hours of uninterrupted electricity for approved space and water heating systems.

Unlike the former Economy 20 tariff\*, your space and water heating will not be interrupted during the peak hours in the day, you will automatically switch over to our Economy 20 Plus Rate, providing you with total control over your central heating and hot water at a price to suit you.

Economy 20 Plus is currently the same as our General Rate but your Economy 20 Plus units will appear separately on your bill so you can see exactly how much your heating costs at both peak and off-peak times.

All your other appliances, other than approved space and water heating, run on the General Rate at all times.

\* The former Economy 20 tariff includes interruptions to your heating supply at peak times. Details are on the tariff section of our website.



## Economy 20 (Rate 2) - **10.97p** a unit (10.45p)

- 20 hours of discounted electricity in any 24 hours, excluding the four peak hours 1pm to 3pm and 5pm to 7pm.

## Economy 20 Plus (Rate 3) - **15.68p** a unit (14.93p)

- For units used on approved space and water heating during four peak hours 1pm to 3pm and 5pm to 7pm.

## General Rate (Rate 1) - **15.68p** a unit (14.93p)

- For all units used during any 24 hours on all appliances other than approved space and water heating run on Economy 20 Plus.



### Daily Service Charge

Single Phase **20.30p** (19.33p)

Three Phase **45.10p** (42.95p)

Rates shown in bold include GST

|  | AM |   |   |   |   |   |   |   |   |   |    |    | PM |   |   |   |   |   |   |   |   |   |    |    |
|--|----|---|---|---|---|---|---|---|---|---|----|----|----|---|---|---|---|---|---|---|---|---|----|----|
|  | ☾  | ☾ | ☾ | ☾ | ☾ | ☾ | ☼ | ☼ | ☼ | ☼ | ☼  | ☼  | ☼  | ☼ | ☼ | ☼ | ☼ | ☼ | ☼ | ☼ | ☾ | ☾ | ☾  | ☾  |
|  | 12 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| <b>ECONOMY 20 RATE (RATE 2)</b><br>Typical scenario      |    |   |   |   |   |   |   |   |   |   |    |    |    |   |   |   |   |   |   |   |   |   |    |    |
| <b>ECONOMY 20 PLUS RATE (RATE 3)</b><br>Typical scenario |    |   |   |   |   |   |   |   |   |   |    |    |    |   |   |   |   |   |   |   |   |   |    |    |
| <b>GENERAL RATE (RATE 1)</b><br>see below                |    |   |   |   |   |   |   |   |   |   |    |    |    |   |   |   |   |   |   |   |   |   |    |    |

|                                      |  |
|--------------------------------------|--|
| <b>ECONOMY 20 RATE (RATE 2)</b>      | The Economy 20 Rate provides 20 hours of discounted electricity during each 24-hour day, for approved space and water heating systems <sup>†</sup> only. |
| <b>ECONOMY 20 PLUS RATE (RATE 3)</b> | For units used on approved space and water heating <sup>†</sup> during the four peak hours 1pm to 3pm* and 5pm to 7pm.*                                  |
| <b>GENERAL RATE (RATE 1)</b>         | The General Rate is for all the units used during each 24-hour period, (other than the approved space and water heating <sup>†</sup> ).                  |

<sup>†</sup>Certain types of heating equipment may not be suitable for connection to this tariff. We will be happy to advise you.

\*Please note that the Economy 20 Plus peak time periods are determined by Jersey Electricity and may be subject to change.



Three rates, Comfort, Low and General. The Comfort

Heat Rate is specifically for approved space and water heating, with a second discounted rate for all your other appliances used during the Low Period.

This tariff is best suited to storage heating systems due to the two-hour boost charge in the middle of the day. Though it can be used with wet radiators, some systems may not be suitable for connection to this tariff.

Our Customer Care team will be happy to advise you.

You can take advantage of the Low Period by timing certain appliances, such as your dishwasher or washing machine to operate at night.

## Comfort Heat (Rate 3) - **8.61p** a unit (8.20p)

- Eight hours of discounted electricity for all units used by approved space and water heating connected on a dedicated supply circuit.
- Four hours at night between midnight and 7am.
- Two hours during the day between 10am and 5pm.
- Two hours in the evening between 7pm and midnight.

## Low Period (Rate 2) - **11.69p** a unit (11.13p)

- For all units used by all appliances (other than approved space and water heating) during eight hours between 11pm and 7am.

## General Rate (Rate 1) - **15.68p** a unit (14.93p)

- For all units used by all appliances during the other 16 hours, 7am to 11pm, outside the Comfort Heat times and Low Period.



### Daily Service Charge

Single Phase **20.30p** (19.33p)

Three Phase **45.10p** (42.95p)

Rates shown in  
bold include GST

|   | AM  |   |   |   |   |   |   |   |   |   |  | PM |    |   |   |   |   |   |  |   |   |   |    |    |   |
|---|---|---|---|---|---|---|---|---|---|---|--|----|----|---|---|---|---|---|--|---|---|---|----|----|---|
|   | ☾   | ☾ | ☾ | ☾ | ☾ | ☾ | ☼ | ☼ | ☼ | ☼ | ☼  | ☼  | ☼  | ☼ | ☼ | ☼ | ☼ | ☼ | ☼  | ☼ | ☾ | ☾ | ☾  | ☾  | ☾ |
|   | 12  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10   | 11 | 12 | 1 | 2 | 3 | 4 | 5 | 6  | 7 | 8 | 9 | 10 | 11 |   |
| <b>COMFORT HEAT RATE (RATE 3)</b><br>Typical scenario | <b>A FOUR-HOUR PERIOD BETWEEN MIDNIGHT AND 7AM*</b> |   |   |   |   |   |   |   |   |   | <b>A TWO-HOUR PERIOD BETWEEN 10AM AND 5PM*</b> |    |    |   |   |   |   |   | <b>A TWO-HOUR PERIOD BETWEEN 7PM AND MIDNIGHT*</b> |   |   |   |    |    |   |
| <b>LOW RATE (RATE 2)</b><br>Typical scenario          |   |   |   |   |   |   |   |   |   |   |  |    |    |   |   |   |   |   |  |   |   |   |    |    |   |
| <b>GENERAL RATE (RATE 1)</b><br>Typical scenario      |   |   |   |   |   |   |   |   |   |   |  |    |    |   |   |   |   |   |  |   |   |   |    |    |   |

|                                |   |  |
|--------------------------------|---|--|
| <b>COMFORT HEAT (RATE 3)</b>   | Approved space and water heating which is connected on a specific supply circuit <sup>†</sup>   | Eight hours of discounted electricity: <ul style="list-style-type: none"> <li>• Four hours between midnight and 7am</li> <li>• Two hours between 10am and 5pm</li> <li>• Two hours between 7pm and midnight</li> </ul> |
| <b>LOW PERIOD (RATE 2)</b>     | All of your other appliances and electrical equipment: Use your washing machine, tumble dryer, dishwasher etc during this period to take advantage of the discounted rate | Eight hours of discounted electricity between: 11pm and 7am  |
| <b>GENERAL PERIOD (RATE 1)</b> | The General Rate is for all units used outside the Comfort Heat and Low periods.  | 16 hours at General Rate between: 7am and 11pm   |

<sup>†</sup>Certain types of heating equipment may not be suitable for connection to this tariff. We will be happy to advise you.

\*Please note that the actual time periods for the storage/water heating will be determined by Jersey Electricity and may be subject to change.



## economy

Two rates, Night Rate and Day Rate, giving you cheaper electricity for seven hours at night, so you can save money by heating water and storing heat during this time.

This is usually between 11pm and 7.30am, though the exact times are at the discretion of Jersey Electricity.

As a general rule, you will usually start to make savings if you can arrange for 15%-20% of your electricity usage to be at night. Certain appliances, such as your immersion heater or dishwasher, can be programmed to take advantage of the off-peak period.

The tariff is also suitable with the latest, high efficiency Quantum storage heaters as their high heat retention capabilities mean they are unlikely to require the midday charge boost offered by the Comfort Heat Tariff.

## Night Rate (2) - 8.30p a unit (7.90p)

- For all units used on all appliances during a seven-hour, Night Rate period between 11 pm and 7.30am.
- Certain appliances and your immersion heater can be timed to take advantage.
- As an indication, you will usually start to make savings when you use at least 15% of your electricity during the Night Rate period.

## Day Rate (1) - 16.40p a unit (15.62p)

- For all units used on all appliances during the 17 hours outside the seven-hour Night Rate.



## Daily Service Charge

Single Phase **20.30p** (19.33p)

Three Phase **45.10p** (42.95p)

Rates shown in bold include GST

|                             | AM   |   |   |   |   |   |   |   |  |   |    | PM |    |   |   |   |   |   |   |   |   |   |    |    |  |
|-----------------------------|--|---|---|---|---|---|---|---|--|---|----|----|----|---|---|---|---|---|---|---|---|---|----|----|--|
|                             |  |   |   |   |   |   |   |   |  |   |    |    |    |   |   |   |   |   |   |   |   |   |    |    |  |
|                             | 12   | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8  | 9 | 10 | 11 | 12 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |  |
| NIGHT RATE (2)<br>see below | <b>A SEVEN-HOUR PERIOD BETWEEN 11PM AND 7.30 AM*</b> |   |   |   |   |   |   |   |  |   |    |    |    |   |   |   |   |   |   |   |   |   |    |    |  |
| DAY RATE (1)<br>see below   |  |   |   |   |   |   |   |   | <b>A 17-HOUR PERIOD OUTSIDE THE NIGHT RATE</b> |   |    |    |    |   |   |   |   |   |   |   |   |   |    |    |  |

| NIGHT RATE (RATE 2) | <p>The Night Rate is for all units used during the seven-hour overnight period.</p> <ul style="list-style-type: none"> <li>• The Night Rate will generally be seven hours between 11 pm and 7.30am each day.</li> <li>• The whole of the electrical installation usage switches to the economical seven-hour Night Rate, and will include the approved storage and water heating systems.</li> <li>• Specific appliances and the immersion heater can be timed to take advantage of the economical seven-hour night period.</li> <li>• You can make savings if you can organise to use 15%, (or more), of your daily electricity consumption during the seven-hour discounted night period.</li> </ul> |
|---------------------|--|
| DAY RATE (RATE 1)   | <p>The Day Rate is for all the units used during the 17-hour period outside the Night Rate.</p>  |

\*Please note the actual times are determined by Jersey Electricity and may be subject to change.

For more information, please call our Customer Care Team on 505460 or visit [www.jec.co.uk](http://www.jec.co.uk)



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