

# Direct Debit

Please complete the whole form and send to:-

The Powerhouse, PO Box 45 Queens Road, St Helier, Jersey, JE4 8NY  
 Tel 01534 505460 Fax 01534 505565

**Your name and address**

Name	
Address	
Postcode	

**Name and full postal address of your Bank or Building Society**

To: The Manager	Bank/Building Society
Address	
Postcode	

**Name(s) of Account Holder(s)**

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**Branch sort code**

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**Bank account number**

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**Customer Number**

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**Premise Number**

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Both these numbers can be found on the top right of your bill.

Monthly Direct Debit	<input type="checkbox"/>	Payment date	
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Please indicate which day of the month you prefer your payment to be collected.

Variable Direct Debit	<input type="checkbox"/>
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Variable Direct Debit payments are collected in full approximately 18 days after you receive your bill.

Instruction to your Bank or Building Society to pay by Direct Debit



**Service User Number**

8	3	0	5	1	1
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**Office use only Reference**

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**Instruction to your Bank or Building Society**

Please pay Jersey Electricity plc Direct Debits from the account detailed in this instruction subject to safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Jersey Electricity plc and, if so, details will be passed electronically to my Bank/ Building Society.

Signature (s)	Date
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Email address which you wish your electricity bills to be sent to
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Banks and Building Societies may not accept Direct Debit Instructions for some types of account.  
 This guarantee should be detached and retained by the payer.

<p><b>The Direct Debit Guarantee</b></p> <ul style="list-style-type: none"> <li>This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.</li> <li>If there are any changes to the amount, date or frequency of your Direct Debit, Jersey Electricity plc will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Jersey Electricity plc to collect a payment, confirmation of the amount and date will be given to you at the time of the request.</li> <li>If an error is made in the payment of your Direct Debit by Jersey Electricity plc or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.           <ul style="list-style-type: none"> <li>- If you receive a refund you are not entitled to, you must pay it back when Jersey Electricity plc asks you to.</li> </ul> </li> <li>You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.</li> </ul>	
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